



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA A.M.E.C.E.A.

Corporate Quality Objectives

In its endeavor to realize its Quality Policy Statement CUEA has set out the following Quality Objectives at Corporate level:

1. To ensure at least fifty (50) research publications in refereed journals or equivalent every academic year.
2. To enhance the provision of holistic teaching by developing the capacity of the faculty by 5% every academic year.
3. To increase the number of new academic programmes by at least six (6) every two (2) academic years.
4. To annually increase university community service activities by at least 10%.
5. To annually increase customer satisfaction by 50%.
6. To annually increase the number of staff trained by 30% to enhance competence for improving the efficiency in the QMS.
7. Improve the level of timely adherence to statutory and regulatory requirements annually.
8. Reduce costs by at least 2% through efficient and prudent management of internally and externally mobilized resources every year.
9. Increase University income by 4% annually through mobilization of sustainable programmes and activities that meet ethical standards.
10. Improve University infrastructure by 10% in the next five years.

Approved

VICE CHANCELLOR

